

# FIELD SERVICE TECHNICIAN - CRYOGENICS

### Department: Cryogenic Reports To: Cryogenic Manager

Location: Open Job Status: Non-Exempt

### **Purpose of the Position:**

The Cryogenic Field Service Technician is responsible for installing, repairing, refurbishing, inspection and maintenance on cryogenic equipment; this is to include cryogenic bulk and micro bulk storage tanks. They will ensure the proper function of the gas storage and distribution equipment while upholding a safe work environment.

#### **Essential Duties and Responsibilities:**

- Install equipment for bulk and micro bulk tank distribution systems
- Perform maintenance repairs on all bulk and micro bulk tanks and ancillary equipment ensuring good working conditions
- Troubleshoot, calibrate, service and repair a variety of equipment problems
- Conduct site surveys for cryogenic systems
- Prepare and complete all required documentation for installations and inspections to maintain compliance
- Respond to service requests in a timely manner
- Provide support to customers regarding best equipment for their project needs
- Maintain communication across all departments providing cryogenic support for all locations
- Support the EOS/Traction process by attending and participating in L-10 meetings
- Install low to medium pressure process piping inside customer facilities
- Understanding of material capability

#### **Other Responsibilities:**

- Perform other responsibilities and duties as assigned by supervisor
- Work closely with Plant Managers to ensure fill plant equipment are fully operational

#### Education, Experience and Skills:

- High School diploma or equivalency, Technical College degree or equivalent is preferred
- 2+ years of previous plumbing or other relevant technical experience
- 2+ years of cryogenic system equipment experience is preferred
- Strong mechanical ability
- Working knowledge of positioning equipment, welding application, and equipment is an asset
- Skilled in working with electricity and electrical components
- Ability to effectively communicate verbally and in writing
- Operate, use, and train others on all equipment and machines
- Must be able to interpret equipment diagrams and complete necessary documents for projects

- Ability to work under pressure, meet deadlines and work on multiple projects simultaneously
- Must possess a valid Class D Driver's License to travel to customer sites
- Strong team player that excels working independently

## **Equipment Used:**

- Company vehicle will be provided to perform necessary travel for the job
- Forklift, man lift, ladder, two-wheel dollies and liquid cart
- Office equipment and computer programs such as Microsoft Office (Word, Excel, Outlook), and ERP Software
- Various power and handheld tools, such as grinders, impact wrenches drills, flow meters, amp clamps, engine compressor, electrical testing equipment, etc.
- Safety shoes and safety glasses required; gloves, hearing protection, and welding gear when applicable

# Job Specifications/Requirements:

Ability to stand for long periods of time, 5 or 6 hours per day. Frequent movement and lifting of 50lbs is required, may at times lift up to 75lbs. Occasional push/pull of 50lbs, up to 100lbs. Reach at, above and below shoulder level occasionally, and the ability to bend, kneel, stoop and twist. Ability to work in moderately warm or cold conditions where high noise levels are possible. Work independently and with other installation team members. Frequent fine manipulation, including grasping and handling. Frequently twist head/neck, talk and hear. Occasional walking, twisting, bending. Willingness to travel 75% of the time to various company locations, customer sites, training and seminars (typically day travel, occasional overnight).

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